

ACUITY STREAM Success Story

RISK MANAGEMENT

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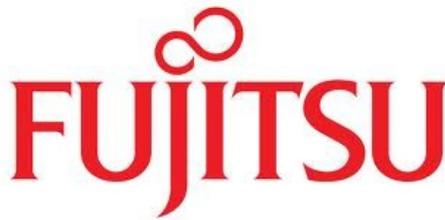
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“Based on this first very successful implementation of STREAM for Fujitsu, our Customer is now looking to use the product across its own organisation.

We have also identified several other accounts which would benefit from a similar approach.”

Tom Lillywhite
Principal Security
Consultant

Fujitsu



Fujitsu selected **STREAM Integrated Risk Manager** to develop a best of breed risk management system, and support implementation of ISO 27001 for one of its key customer accounts, and achieved formal Certification to the Standard.

The Fujitsu Requirement

Fujitsu designs, builds and operates IT systems and services for large scale clients across all sectors in Europe, the Middle East and Africa.

In order to meet the rigorous demands of its customer, Fujitsu needed to identify and deploy a best of breed assurance solution for Information Security Risk Management and Compliance.

As is increasingly common in such contracts, Fujitsu was contractually required to comply with ISO 27001; however the Fujitsu Management Team decided to exceed this requirement and target Formal Certification.

Fujitsu knew that it would need a highly configurable product, in order to meet both its customer requirements and Information Security Management System (ISMS) requirements of the ISO 27001 standard.

Fujitsu Technical Security Analyst, Bill Mentry comments: “The ISO 27001 risk assessment model is based on identification and analysis of business assets, threats, vulnerabilities and on conducting business impact assessments focussing on Confidentiality, Integrity and Availability of Information. ISO 27001 then requires an approach whereby risk mitigating controls are identified and their effectiveness measured on an ongoing basis.”

Using the STREAM software, Fujitsu’s consultants worked closely with their Customer through each of these activities, and at every stage the Customer was delighted with the results.

In the early stages of the project, Fujitsu staff were trained and assisted by Acuity consultants. Acuity’s Richard Mayall explains: “This was an interesting application for STREAM because Fujitsu required an Integrated Management System addressing multiple standards. We showed Fujitsu how to build a custom STREAM system including the controls from **ISO 27001**, **ISO 27002** and the **PCI DSS** standard, then all of these controls linked back to Fujitsu’s own governance control framework.

Fujitsu Staff were able to undertake control assessments for all of the individual standards, but then report them together under the common framework.

Bill: “The audits were simple to undertake. We could configure STREAM with our preferred control assessment schemes. We could then either record assessments directly within STREAM, or produce questionnaires for completion offline, before importing them back into the system. This was very flexible and allowed us to gather the data efficiently, and involve other staff as necessary.”



STREAM's Core Assurance Management Modules



The STREAM modules operate in relation to the defined Business Assets.

This means that applicable controls and risks are maintained if the business model changes in the future.

An Asset based approach is also consistent with the approach recommended by ISO 27001, and ensures that the system is meaningful to senior managers.

Acuity Risk Management

Acuity Risk Management LLP specialises in the delivery of risk management solutions and services.

Acuity's consultants have implemented risk management processes for hundreds of organisations in every major business sector.

STREAM is the result of this collective experience and the market need for 'easy to use' risk management solutions that provide valuable business information on which key decisions can be made with confidence.

In addition to STREAM, Acuity provides a range of independent consultancy and training services.

For further information on STREAM or Acuity Risk Management please contact us at info@acuityrm.com or visit our website:

www.acuityrm.com

Supporting development of the ISMS

"Each area of the business, including Fujitsu's Customer, was able to view STREAM's risk treatment dashboards together with a range of valuable reports. Additional reports were also easily produced, to meet the particular needs of the Customer.

The various reports enabled resources to be focussed on resolving those areas requiring attention, for example where controls were not sufficiently effective and residual risk levels were therefore high.

STREAM's risk treatment dashboards also highlighted risks which may be 'over-controlled', thereby providing management with a useful indication of areas where risk management costs could be reduced.

Acuity's Stream product not only met all of the challenging risk and compliance management requirements, but also provided the means to allocate ownership and to report across all of the Customer's Lifecycle the risk profiles associated with the project, structured into a series of hierarchical risk registers.

Acuity supported Fujitsu throughout this project and continues to do so as we further evolve the model to encompass our Risk Metrics and vulnerability management.

Fujitsu's Account gained full accreditation to ISO/IEC27001:2005 in July 2010. The accreditation exercise is, by its very nature, a complex, lengthy and highly detailed matter. It must be based upon a robust, comprehensive and effective risk management process. STREAM has proved to be a first class tool in this respect, contributing significantly to the successful accreditation of the Account.

Without STREAM we could not have prepared and presented our ISMS within our tight project timescales, and we now have an efficient system for maintaining and expanding our ISMS in the future".

Further information on Acuity and STREAM

Please contact us on +44 (0) 20 7297 2086 or visit www.acuityrm.com

Technology

STREAM is a robust, scalable, high-performance MS Windows SQL Server 2005 application, implemented within your own security domain.

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